

**GOLDEN LANE ESTATE
GREAT ARTHUR HOUSE
Curtain Wall and Window
Replacement Project
RESIDENTS' UPDATE
April 2016**



Previously

Following my February 2016 newsletter, I would like to further update residents.

The Current Situation.

Keepmoat have completed the construction of their site compound and the working platform at first floor level. Mast climbers have been established on the west elevation of Great Arthur and are now fully operational. The temporary walls have been installed in all flats in the two end stacks of Great Arthur House and are also underway on the middle flats of the block. All flats on the western elevation should have their temporary walls installed before the end of the month.

Removal of the existing façade on the south west corner is due to start on Monday 11 April 2016, working from the 15th floor downwards. As previously advised, these works will be carried out from the mast climbers and direct access into flats will not be necessary. Residents of the flats in the other columns on the western elevation will be advised in due course by Keepmoat as to when removal works will commence.

Works on the eastern elevation are not planned to start for some time (Keepmoat will advise you directly on dates). In the meantime though, if any residents have any queries they should contact Rachel Gladwin, the Resident Liaison Officer as follows

- Rachel.gladwin@keepmoat.com
- Mobile: 07827 233 080
- Site office: 0207 490 8851

Important Matters.

Residents are asked to note the following issues regarding the works:

Noisy Works: With removal of the existing windows and façade, there will be a lot of unavoidable noisy work undertaken. Whilst this will not be constant, it may happen at any point during the working day and residents should be prepared for this. Residents are reminded that the respite room in the basement is available during the working day.

Serious Incident: During the course of carrying out their duties, Keepmoat operatives were the subject of a serious incident, which has since been referred to the police. Residents are reminded that the City will vigorously pursue enquiries into such matters and take any necessary actions to prevent these in the future.

Resident Profiles: If you have not yet had your profile undertaken by Keepmoat, please contact Rachel to discuss this further. It is vital that Keepmoat carry out this exercise at all flats so that they can take account of individuals' needs and concerns.

Use of Lifts: Keepmoat operatives should have little if any reason to use the internal lifts although the Site Manager and Liaison Officer do need to use them to visit residents. If residents have any concerns regarding this, they should contact the estate office or Keepmoat's site office to discuss.

I trust that the above is useful. However, if you have any queries please contact me.

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