Department of Community and Children's Services

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All Resident Great Arthur House



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Dear Resident

Fire Safety in your flat

Following the tragic fire at Grenfell Tower in West London in the early hours of this morning, our thoughts are with the people caught up in this terrible tragedy.

Naturally, residents in our blocks of flats will be concerned as to whether something like this could happen to them.

The cause of the fire is being investigated and, although there is some speculation, it is likely to be some time before the actual cause of the fire is known.

In response to the concerns of our residents, we would like to reassure you that we do everything that we can to ensure, as far as possible, that our residents remain safe in their homes. With particular regard to the risk of fire, we have undertaken and implemented a number of pro-active improvement measures including:

- Recently completed new Fire Risk Assessments on all of our housing stock;
- Carrying out regular reviews of Fire Risk Assessments to ensure they remain valid and 'fit for purpose';
- Carrying out monthly inspections of fire doors and other fire safety measures;
- Carry out regular estate inspections to ensure that any potential fire and other safety hazards are identified and removed;
- Giving our estate staff up to date training on fire risk management;
- Updated the design of our Fire Log Books and the information contained in them;
- Produced guidance notes on fire management plans and fire compartmentation that is applied to any refurbishment works carried out on our homes.



We recently issued a new fire safety leaflet to all residents. Please make sure that you are familiar with the contents and aware of potential hazards. If you have any immediate concerns about possible hazards on your estate, please report these to your Estate Team straight away. We will clearly continue to monitor progress with the investigation into the Grenfell Tower fire to understand the cause of the fire and any implications this may have for us in relation to the safety and integrity of our own homes. Yours sincerely Laurence Jones Estate Manager