



## **Weekly Estate Bulletin – Golden Lane Estate.**

**Week ending 13 August 2021**

### **Estate Matters:**

#### **Disposal of cooking oil**

Following a recent incident of a cooking oil spillage in one of the foyers, residents are advised to dispose of their spent oil in the following way:

- 1.) Purchase new cooking oil and tip it into a clean, food grade bowl.
- 2.) Pour the old oil into a jug and then into the new bottle and replace the cap.
- 3.) Use strong tape such as duct tape or wrapping tape to seal the top of the bottle so that there are no leakages.
- 4.) Put the bottle into the communal block bin.
- 5.) Pour the new oil into the deep fat fryer.
- 6.) Please remember that pouring large quantities of cooking oil down the kitchen sink or toilet can lead to fat bergs forming and therefore serious blockages to the communal waste pipes.

#### **Communal repairs**

**Crescent House: 2 loose floor slates on main podium at the rear of the Shakespeare pub – Reported on 10.8.21. Status: P3 order raised.**

**X 1 protruding slab by main podium trees – Reported on 12.8.21. status: P1 order raised.**

**Bowater House: east door catching when opened and closed – reported on 10.8.21. Status: P3 order raised**

**Bayer House: X 1 protruding paving slab by flat 5. Reported on 12.8.21 Status: P1 order raised.**

**X 1 paving protruding slab at junction of east lobby and Golden Lane – Reported on 12.8.21. Status: Unknown**

**Cracked lower glass pane on west door. Reported on 12.8.21. Status: P3 order raised.**

**Stanley Cohen House: Re-bed x 5 sunken paving slabs by block 19-22. Status: P1 order raised.**

**Repairs service contact details: Freephone 0800 035 0003 or email: [propertyservices@cityoflondon.gov.uk](mailto:propertyservices@cityoflondon.gov.uk)**

# COVID-19

**NHS**



HM Government



## Help for residents

If you live in the Square Mile and require support in relation to COVID-19:

- Call **020 7606 3030**
- Email [col-covid-19@cityoflondon.gov.uk](mailto:col-covid-19@cityoflondon.gov.uk)

## Access support

If you are worried about money, or need advice on debt, benefits, housing and other issues call **City Advice**:

- **020 7392 2919**
- Email [city.advice@toynbeehall.org.uk](mailto:city.advice@toynbeehall.org.uk)

*City Advice service is a free, impartial and confidential.*

If you require support from Adult Social Care, call the Duty Team on:

- **020 7332 1224** (9am - 5pm, Monday to Friday)
- **020 8356 2300** (for all other times, including weekends)

If you have a concern about a child or young person that lives in the City of London, call the Children and Families Team on:

- **020 7332 3621** (9am to 5pm, Monday to Friday)
- **020 8356 2710** (at all other times, including weekends)

If you are affected by domestic abuse there is support available over the phone. Please call Victim Support on **07944 634946** or email [col.vva@victimsupport.org.uk](mailto:col.vva@victimsupport.org.uk) (9am to 5pm, Monday to Friday).

- 24-hour support is available from the National Domestic Abuse Helpline on **0808 2000 247**.



