

NEW

Housing Users Board (HUB)

Putting you at the centre of our services...

Would you like to help us shape the services we provide, comment on draft policies and perhaps take part in occasional working groups?

You can become a postal or email member of the HUB. Details of projects will be emailed to you (and displayed in your estate office) and you decide if you would like to take part. There is no obligation - you give as much or as little time as you like.

You can earn Time Credits by sharing your views with us.

If you would like to know more about the **HUB** and possibly get involved with its first project (reviewing our draft Complaints Policy) please speak to your Estate Officer who will take your details and get you added to the **HUB** list.

You can also email resident.involvement@cityoflondon.gov.uk. We will need the following information:

- your name
- your address
- your email address if you have one



HUB

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