

Golden Lane Estate Residents

c/o GLE Office

Fann Street, London, EC1Y 0SH

**Tel:** 020 7250 1464  
[www.goldenlanefitness.com](http://www.goldenlanefitness.com)

13 March 2015

## **RE: Notice of Outdoor Court Timetable Change – Effective BST 2015 (Monday 30 March)**

Following consultation with Golden Lane Estate residents, users of Golden Lane Sport & Fitness and the wider demand for use of the outdoor courts we have revised the timetable to take effect from Monday 30 March 2015. Outlined below are the most common areas of feedback which were received and are central to the rationale behind the new court times.

### **You said..."they are tennis courts, so we want more tennis".**

We did..."we have allowed for 15 hours of additional tennis made available for public use. Overall, 57% of the time courts will be used for tennis (up from 49%)".

### **You said..."noise is the main source of frustration for residents, especially unexpected noise".**

We did..."we have a responsibility to operate the courts to maximize their use and value however; we have reviewed the timetable to be more transparent, in particular for when schools, netball and corporate events occur. As such school use will only ever take place at designated times (9am-10am, 11am-12pm, and 2pm-3pm). The only exception to this is on a Friday, where school use takes place throughout the day. In addition, netball will only take place on a Monday and Tuesday evening and will be a drop in session ran by coaches. In addition, ad hoc netball bookings will only take place on Thursdays, between the hours of 3pm and 5pm. Such bookings may involve charity netball matches, or corporate events and as such numbers on courts may exceed 40". We will monitor the number of corporate events where there are high numbers of people on the court as we need the City's agreement to hold more than 10 of these events per year. Tennis on Sunday's will now commence from 10am and finish at 4pm at all times of the year.

**You said..."GLE residents should get priority use of the tennis courts".**

We did..."we have introduced 10 hours per week of free court use for GLE residents. The times are Tuesday, Wednesday, Thursday 10am-11am and Saturday morning (8am-10am). Bookings will be taken on a "first come, first served basis" by signing in at reception. We will not take advance bookings for these times and upon signing in residents will need to bring proof of address. Sessions will be spot checked by staff to ensure everyone playing has signed in. If this method of use proved to be successful, then we would propose extending tennis use until dusk during GMT.

We believe that the revised timetable takes into consideration the findings of the recent resident survey and is balanced with the requests of leisure centre members and regular users of the outdoor courts.

In addition we have some "respect our neighbours" signage installed already on the courts by the entrance gate. We also wrote to all block bookers including schools in December to remind them to consider residents when participating in activity, keeping noise to a respectable level. We will do this again before BST hours become active.

Should you wish any further information please do not hesitate to contact me directly with any queries you may have. I can be reached by telephone (020 7250 1464), by email ([allan.rae@fusion-lifestyle.com](mailto:allan.rae@fusion-lifestyle.com)) or in person at centre.

Furthermore, should you wish a copy of the revised timetable this is available for download from our website, [www.goldenlanefitness.com](http://www.goldenlanefitness.com).

Best wishes,

Allan Rae  
General Manager  
Golden Lane Sport & Fitness