

**Neighbourhood Patrol Service  
Resident Feedback – Golden Lane Estate  
February 2018**

The contract for the Neighbourhood Patrol Service, which is currently fulfilled by ParkGuard, is due for review. As part of the re-commissioning exercise, we would like to ask residents for their views on the Neighbourhood Patrol Service.

Please drop completed surveys into the Estate Office, or post them to the Housing Management Team, Barbican Estate Office, 3 Lauderdale Place, London EC2Y 8EN.

Alternatively, you can email us with your views at [goldenlane@cityoflondon.gov.uk](mailto:goldenlane@cityoflondon.gov.uk).  
**The deadline for responses is 5<sup>th</sup> March 2018.** Thank you.

**What is your view of the Neighbourhood Patrol Service?**

**Do you feel that having the patrols makes the estate feel safer or more secure?**

**Would you like the patrols to continue after August 2018, on the basis that it will not increase service charges or rents at all?**

**Do you have any suggestions for how the patrol service could be improved?**

**Do you have any further comments?**

**If you would like someone to contact you to talk about the Neighbourhood Patrol Service, or any concerns you have about safety or security on the estate, please give us your name and contact details here:**